



imagine  
instructional services

# Personalized Virtual Instruction

Expand learning opportunities with highly qualified, certified K-12 teachers



# Serve More Students and Meet District Needs with Virtual Teaching

Imagine Instructional Services is a comprehensive digital solution that empowers you to serve more students while solving many common district needs. You can offer a rich and rewarding K–12 online learning experience using standards-aligned courses taught by our highly qualified, certified virtual instructors. Creating your own virtual instruction program allows you to:

- Address temporary and long-term teacher shortage
- Expand course offerings
- Offer comprehensive test preparation
- Give student-athletes an NCAA-approved college-preparatory learning experience
- And maintain enrollments by supporting students who have unique placement needs

## Experienced teachers who prioritize student success

Our virtual instructors provide individualized 1:1 office hours and small group support with direct instruction. These certified virtual teachers reteach concepts, provide helpful feedback, and connect with families and school mentors to update everyone invested in a student's progress. Plus, they work in tandem with our support team to help ensure your virtual program is a success.



## Multiple layers of support and close educator collaboration

With Instructional Services, students can take courses from school or home, or as part of a full-time virtual program. No matter how they're learning, students have access to a support system that guides, motivates, and communicates with them.



### Virtual Teacher

Monitors student progress, grades assignments, holds virtual office hours, schedules individual virtual meetings as needed. Uses data to inform frequent communication with students, parents, and the on-site proctor.



### On-Site Mentor (provided by district)

A district-provided teacher or adult mentor to implement student engagement strategies and review student performance reports to determine program fit and problem areas.



### Customer Success Manager

Collaborates with on-site proctors, virtual teachers, and district staff to devise engagement plans for struggling students and offer other support and strategies for student success.



### Special Education Coordinator

Collaborates with district staff to support the needs of special populations within the PVLE model, including students with an IEP or 504 plan.



### Concept Coach

Delivers real-time, on-demand, one-on-one tutoring in core courses. Available seven days a week, anytime students need help.

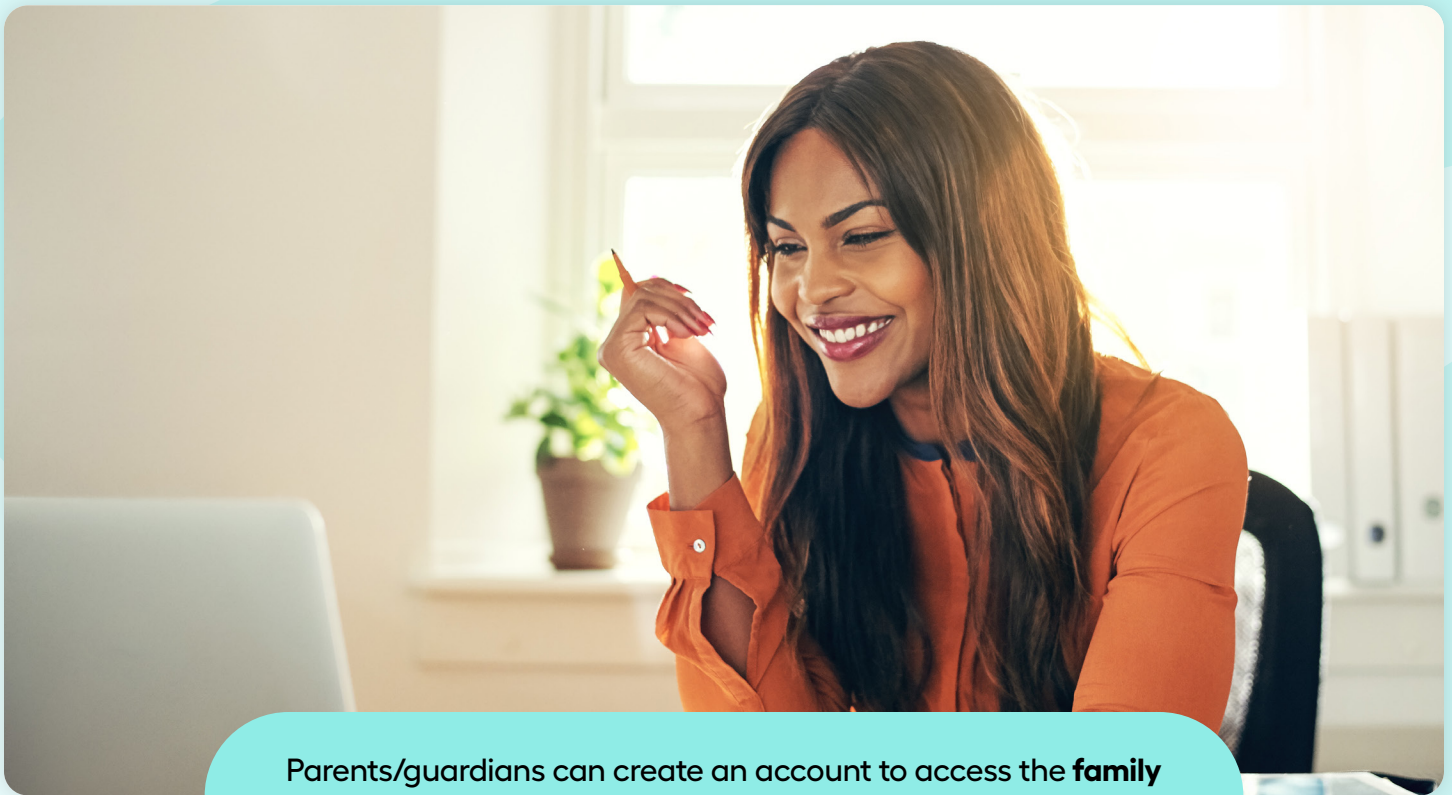


### Curriculum

Rigorous, standards-aligned, customizable curriculum to meet the unique needs of students. Addresses multiple learning modalities with teacher-led videos, interactive media, and text.

# Imagine Learning Virtual Portal

The customizable Imagine Learning Virtual Portal (ILVP) provides essential tools for supporting students, teachers, and school personnel offering online courses and online learning solutions. The ILVP includes features to assist with student and course registration, teacher section management, teacher-to-student and student-to-teacher communication tools, communication tracking, and individual and overall performance monitoring of students, classes, teachers, schools, and districts.



Parents/guardians can create an account to access the **family portal** to stay up to date on student activity and grades.

**“(The teachers) have been absolutely awesome. The parents love them, and the students love them.”**

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**Marcelle McGhee, Berks Online Learning Program Administrator**

# Monitor, Track, and View Student Progress in Real Time

## Student and course registration

- Online course catalog and course request process
- Nightly imports of students and enrollments\*
- Individual- and bulk-enroll in course

## Teacher section management

- Set caps on the number of enrollments per section or teacher overall
- Automatic association of students to a teacher based on teacher section associations

Administrators, mentors, and proctors can access and review data and track student progress at any time.

## Communication tools

- Event-driven automated messages
- Performance-based (pacing, progress, attendance, mastery) communication tools
- SMS messaging (included with Imagine Learning teacher-supported enrollments)
- Student communication log

## Performance monitoring and reporting

- Performance insights by student, teacher, school, and districts
- Easily filter for students with pacing, progress, attendance, and mastery concerns
- Ad-hoc reports created using the user-friendly report builder tool
- Student communication log

\*Additional fee applies.



# Multiple Layers of Support for Effective Online Teaching

## Concept Coaches help students reach their full potential

Our trained Concept Coaches provide extra help for upper elementary and middle school courses, secondary core subjects, and French and Spanish courses. These real-time virtual tutors assist students in understanding the material, ensuring every learner can reach their full academic potential.

On-demand Concept Coaches are subject-matter experts available seven days a week through online chat tools and interactive whiteboards. Additionally, they can provide individualized help even when school is not in session.



### Virtual tutoring is just a click away

Students will see a “Tutoring Help” button inside an activity’s bottom right portion of the screen. Select this button to open a chatbox and connect with a certified Concept Coach.

## **New** Tier 2 support with our small-group targeted sessions\*

Partnering with Imagine Instructional Services for virtual small-group Tier 2 instruction is easy and efficient.

1. Our Synchronous Services team coordinates with the classroom teacher to take a targeted approach, identifying students with a shared learning need in a particular skill, standard, or concept.
2. The students work virtually in small groups with an Imagine Learning virtual instructor for ~30 minutes several times per week over a designated period matching the school’s grading schedule. Typically, up to seven students for 8–10 weeks.
3. Formal and informal assessments monitor progress and measure growth, while ongoing feedback is provided to teachers and administrators.

The team uses Imagine Learning digital curriculum to develop and deliver high-quality instruction throughout the sessions. The courses are shaped by industry experts, research, and educators and offer effective and engaging instructional models.

\*Terms and limitations apply. Reach out to your Imagine Learning Representative for details.

## **New** Speech language pathology

Partner with Imagine Learning for a nationally certified, fully licensed speech-language pathologist to provide virtual services to meet students' needs. Students with an Individual Education Plan (IEP) that calls for speech-language pathology benefit from virtual speech and/or language therapy with:

- 1:1 or small-group sessions (up to 3 students).
- Session length based on service time specified within the IEP schedule of services
- Progress monitoring and grade- and ability-level therapy

## **Full support for students with exceptional needs**

Exceptional Education Coordinators will receive the IEP, 504, English Language Program (ELP), or General Learning Plan (GLP) plans, communicate the learning support needs to teachers as applicable to the virtual environment, and audit compliance. In addition, our Exceptional Education Coordinators work directly with the virtual teachers to coordinate resources for IEP meetings, providing the best experience for all learners.

**New** Our Special Education Resource Specialists will provide Tier 1 and Tier 2 supports\* and exceptional needs supports\* including:

- Individualized 1:1 supplemental support
- Sessions for promoting organized learning strategies to increase access and content mastery
- Opportunities for dynamic small-group sessions based on needs
- Daily office hours for assigned students

\*Terms and limitations apply. Reach out to your Imagine Learning Representative for details.



Learn more and explore Imagine Instructional Services at  
**[imaginelearning.com/instructional-services](https://imaginelearning.com/instructional-services)**  
or **contact us today** to begin designing your virtual instruction program.

## Maximize student success by creating your own virtual instruction program

Imagine Instructional Services offers an engaging, customizable learning experience to meet the unique needs of your students, schools, and district. Access to real-time data and reports empowers you and your staff to track student performance and program health every step of the way.

## On-site training and targeted sessions ensure fidelity of implementation

Instructional Services Professional Development sessions prepare educators to provide consistent, well-rounded instruction that positively impacts student achievement. Our experienced professional development team will set you up for success throughout the year.

We look forward to helping you build your own customized virtual instruction program to meet the rapidly changing challenges of today while giving your students more choices and equitable opportunities to receive the high-quality education they deserve.



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